



NORTH CENTRAL
TELEPHONE
COOPERATIVE

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administration Company
2000 L Street NW, Suite 200
Washington, DC 20036

RE: WC Docket No. 10-90
Reporting Requirements FCC Rules 54.313(a)(2) through (6) and (h)

June 28, 2012

Dear Secretary Dortch and Ms. Majcher:

The following information is submitted by North Central Telephone Cooperative Corporation ("NCTC") pursuant to WC Docket No. 10-90 as specified in the Public Notice released May 8, 2012 (DA 12-729).

NCTC provides here certification regarding its compliance with 54.313(a)(2) through (6). Additionally, as of June 1, 2012, my company had local residential service rates (as defined in §54.318) that were below the rate floor. The local rates, state fees, and the number of lines required to be reported are being separately reported to you on my company's behalf by the National Exchange Carrier Association and directly reported by my company to the Kentucky Public Service Commission and the Tennessee Regulatory Authority.

If you have any questions, I can be contacted at 615-666-2151.

Sincerely,

Johnny McClanahan
VP Finance and Administrative Services

Cc: Executive Director, Public Service Commission of Kentucky
Division Chief, Tennessee Regulatory Authority

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

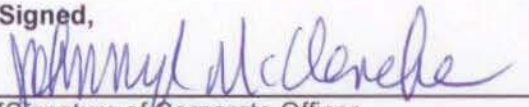
I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
North Central Telephone Coop., Inc.	KY	290573

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Date:

6/26/12

Johnny L. McClanahan

[Printed Name of Corporate Officer]

VP Finance & Adm. Services

[Title of Corporate Officer]

Carrier's Name North Central Telephone Coop., Inc.

Carrier's Address 872 E. Hwy. 52 Bypass, PO Box 70, Lafayette, TN 37083

Carrier's Telephone Number (615) 666-2151